

Cornerstone Graphics & Apparel

Awesome Products, Excellent Service & A Great Price!

March 21, 2006

Advertising Specialty Institute
4800 Street Road
Trevose, PA 19053-6698

Dear Sirs,

I just wanted to write a note expressing my extreme gratitude with the professional and wonderful service I received from one of your members: *The Imagery Group, Inc.. (asi/62240)*

I recently placed my first order with this company and there was a misunderstanding on both of our parts with the order. When I talked with the customer service representative, she told me that she would have to check on how they could handle the problem and get back with me. She called me back within 3 minutes and gave me a better solution than I could have ever hoped for.

What impressed me the most was her eagerness to listen thoroughly to my problem, and then actively pursue a solution to rapidly fix the problem. The Imagery Group's honesty, professionalism and quality of their products makes me eager to send more business their way.

I would hope that you have some way of rewarding or honoring companies like this that in turn represent you well. Thank you for your time and consideration.

Sincerely

Gary D. Ragsdale

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